

# Prescriber Impact Report 2025

## Short Term Custom Rental Wheelchair Provision

This insight report shares family feedback and service outcomes following short-term wheelchair rental of the Chunc Spica. Designed for reflective clinical practice and service improvement.



### Overview

Service type:	Short term custom rental wheelchair	Typical duration:	6 - 8 weeks
Clinical context:	Post surgical / cast related rehab	Funding route:	NHS (where applicable)

### We supported families...

Timely discharge from hospital



Safe mobility at home



Return to school



Reduced family stress



Overall Experience



"Timely during a stressful period"

### ...and received great feedback

"The chair made getting home **possible**"

"It meant **school** was still an option"

"It gave our child some **control** again"



### Our team delivered what was needed...

Families highlighted the following:



**Speed of response**



**Clarity of communication**



**Practical support during use**

### Key clinical takeaways are



Appropriate use of short term rental rather than long term provision



Alignment with discharge and rehab goals



A clear start and end point to equipment use

### ...but we're always improving our service

New service improvements include:

**Welcome pack for families**

**Mini FAQ, who to contact for support**

**Clearer communication on collection times**

